

EXAMINE YOUR SHIPMENT AT ONCE

If there is damage or items are missing, please notify us at once, and hold on to the packaging and damaged items. Then contact us so we can make replacement and start the claims process.

Please check your package(s) carefully for small items, they may be wrapped or enclosed in packing materials.



It is possible some items may be out of stock:

BACKORDER (B/O): Items will be forwarded as soon as available. If you do not wish to wait a short time please advise us.

CANCEL: Sorry, item no longer available.

NOTE: We want satisfied customers! Please contact us about, or return an unused or defective items.

Unused items may be returned within 30 days for exchange, credit or refund.

Please contact us before returning items **that appear to be defective**, they may be covered by Manufacturer's Warranty. All other returns **no need to contact us** before hand, no return authorization necessary.

DIRECTIONS FOR RETURNS: Please complete the form below and return it with the item(s) being returned or you may include a copy of your Order Summary instead. Make a copy for your records.

Returns: UNUSED items may be returned within 30 days.*

Name: _____

Date: _____

Order#: _____

Phone# _____

Email: _____

List Item (s) being returned

Reason for return: Wrong Size Didn't like fit Didn't like style Didn't like color Poor quality

Don't need Wrong item ordered or sent Other _____

What would you like us to do?: Exchange Merchandise Credit Refund

Ship to: **Akers Ski, Inc**
51 Akers Way
PO Box 293
Andover, ME 04216-0293

For Office Use: _____ Initials

Date Received: _____

Restock _____ Used _____ Damaged _____

Insure your package, Akers Ski can not be responsible for lost or damaged parcels being returned to us.

* Exceptions made for gifts returned within 10 days of occasion.